

..... City....., date.....

First Name, Surname

.....

Customer Address

Complaint Concerning Faulty Goods

I would like to confirm that the item I purchased on..... is defective.

The nature of the defect is:

.....
.....
.....
.....
.....
.....
.....

The defect was confirmed on

Concerning the above, according to the policy of 23 April 1964 in the Civil Code, I demand:

- an exchange of the item* (art. 561 § 1)
- a discounted price on the item in the amount (in words:) zł,

Please transfer the given amount into the account
/mail the amount to my address* (art. 560 § 1)

- I am withdrawing from the contract. Please return the full price of of the item to my account /mail the amount to my address* (art. 560 § 1)

.....

Customer Signature
Podpis Konsumenta

*Cross out what does not apply